

## Support materials

Download the LearnEnglish Elementary podcast. You'll find all the details on this page: <http://learnenglish.britishcouncil.org/elementary-podcasts/series-02-episode-05>

### While you listen

While you listen, read and answer the questions below. Remember that there may be more than one correct answer. See *Answers* at the end of this support pack.

#### Section 1

1. Listen to Tess and Ravi. Tick all the phrases you think are true. There may be more than one right answer.

- a) Oscar the cat was gone for 4 days.
- b) Ravi likes cats more than dogs.
- c) Tess thinks cats are cleverer than dogs.
- d) Tess didn't like the James Bond film.

#### Section 2

2. Listen to Rafael talking about Formula 1. Tick all the phrases you think are true.

- a) Rafael watched Formula 1 when he was a child.
- b) He like Fernando Alonso.
- c) He wants to go to Monte Carlo
- d) He thinks that Formula 1 is very safe.

#### Section 3

3. Listen to the quiz. Which of these ball games does Alison name? Tick all the games she mentions.

- a) cricket
- b) lacrosse
- c) squash
- d) baseball

#### Section 4

4. How many people say it's always best to tell the truth? Tick the correct number.

- a) 1
- b) 2
- c) 3
- d) 4

#### Section 5

5. Listen to Carolina talking to Emily. They are talking about a problem. Tick what the problem is.

- a) Carolina doesn't like her new jacket.
- b) There's a hole in Carolina's new jacket.
- c) The zip of the new jacket is broken.
- d) Carolina's lost the receipt for her new jacket.

6. Now listen to the conversation in the shop. Tick what happens in the end.

- a) Carolina gets a new zip in the jacket.
- b) Carolina gets a new jacket.
- c) Carolina gets her money back.
- d) Carolina doesn't get her money back.

#### Section 6

7. Listen to the joke. Tick all the phrases you think are true.

- a) The man goes into a railway station.
- b) The man asks for a ticket to Manchester.
- c) The woman tells the man that he's in a library.
- d) The man asks for a book.

## Section 1: "Well that's good news!"

### Exercise 1

In the last podcast, Tess was very worried about her cat Oscar because he was missing. Look at Tess and Ravi's conversation this time about Oscar coming home. Look at the 'useful phrases' in bold.

Ravi: Well, Tess, is he back?

Tess: Hm?

Ravi: Oscar. Did he come back?

Tess: Ohh, Oscar! Yes! Sorry, I'd forgotten about that.

Ravi: The last time we were here, listeners, Tess was upset because Oscar was missing. {pause}

Sorry – Oscar is Tess's cat. He was missing. Three days wasn't it Tess? When did he come back?

Tess: Well, it was quite strange. After the last podcast, I went home and he was there, waiting for me. It was like he'd never been away.

Ravi: **[A] Well that's good news!** Where'd he been?

Tess: I really don't know. He just came back and acted like everything was completely normal.

Ravi: **[B] I told you he'd come back.** How long was he gone for?

Tess: Well, four days, really. I looked at some internet sites and there are lots of stories about cats disappearing for a few days or even a few weeks and then coming home.

Ravi: Why do they do it?

Tess: Because they can. I don't know. Nobody really knows.

Ravi: Well, **[C] I'm glad** he's come back. **[D] I bet you were really happy to see him.** Is he OK and everything?

Tess: He seems fine. I took him to the vet for a check up but he seems absolutely fine.

Now decide which of these phrases you can use to replace each phrase, [A], [B], [C] and [D]. Write them in the box below. There are 5 phrases for each place. See *Answers* at the end of this support pack.

I can't imagine how you were feeling	It must have been a relief
I expect you were so glad	It's good to hear
I knew he'd be all right	It's great to know
I said everything would turn out well	Thank God for that
I thought it would work out fine	Thank goodness for that
I told you it would be okay	Thank heavens
I was convinced that it would be okay in the end	That's good to hear
I'm glad to hear	What a relief
I'm really pleased	You must be so pleased
I'm so happy	You must have been so worried

<b>A</b>	
<b>B</b>	
<b>C</b>	
<b>D</b>	

Now you can practice this dialogue with a friend. Or think of some different 'good news' about a problem and write a dialogue like the Tess and Ravi's.

## Section 2 – Would like to talk about

In this section, you heard Rafael talking about Formula 1, a sport that he has loved watching since he was a child. Is there a sport that *you* started watching (or playing) when you were younger? And do you still like it now? Has the sport changed in any way?

Then, if you want, you can add your paragraph to the "Your turn" comments on the website, or send your paragraph to [learnenglishpodcast@britishcouncil.org](mailto:learnenglishpodcast@britishcouncil.org).

Here are some phrases that might help you:

*I started watching/playing/ doing/going ..... when I was .....*

*I used to go/play/watch/ with my dad/mum/grandfather/grandmother/uncle/aunt/*

*My [dad] used to take me/play with me/teach me/help me*

*It was exciting/good fun/interesting/*

*At that time*

*In those days*

*When I got older.....*

*I got bored with it/tired of it/fed up with it/ because .....*

*I still enjoyed/liked/was interested in .....*

*[The sport] has (hasn't) changed/ is (isn't) different now.*

*It's more/less interesting/exciting/fun to watch/ to play because.....*

*Nowadays I still watch/play because*

*Nowadays I don't watch/play anymore because.....*

*In the future I hope.....*

### Section 3 – Quiz – Exercise 1

The quiz today was about sports and games that you play with a ball. Here are some things that you can do with a ball when you play sports. Can you add two more sports to each verb? See *Answers* at the end of this support pack.

tennis

hit  
with  
something

kick

football

throw

baseball

football

pass

catch

basketball

### Section 3 – Quiz – Exercise 2

We don't always use the verb 'play' when we talk about sports and exercise. For example, we '*do* gymnastics' and we '*go* swimming'. Match the sports to the correct verb. See *Answers* at the end of this support pack.

aerobics	cricket	darts	football
golf	horse riding	jogging	judo
karate	skiing	swimming	yoga

play	do	go

### Section 4 – Your turn

In 'Your Turn' this time the question was "Is it always better to tell the truth?" In other words, is honesty the best policy?

What about you? Do you think people should always tell the truth or is it OK to lie sometimes? Do you sometimes lie? Who do you lie to? In what situations? Do you agree with what any of the people said in the podcast?

We'd like you to tell us *your* opinion. Add your paragraph to the "Your turn" comments on the website, or send your paragraph to [learnenglishpodcast@britishcouncil.org](mailto:learnenglishpodcast@britishcouncil.org).

Here is some vocabulary that might help you to express your ideas:

- phrases connected with truth and lies:**

to tell the truth/a lie	to tell a white lie (a small lie about something unimportant)
to say what you think	to be honest/dishonest
to be a good/bad liar	

- some of the reasons that people might decide to lie or not lie:**

to make people happy/sad	to make things worse
to be nice to people	to have a good relationship with someone
to spare someone's feelings	to get on well with someone
to hurt someone's feelings	to protect someone
to make things better	to do something wrong
to get into trouble	

• **people that you might lie to:**

parents	children	shop assistant
family	boss	waiter
friends	work colleagues	doctor
boyfriend or girlfriend	classmates	police officer
husband or wife	teacher	bank manager
partner	college professor	yourself!

### Section 5 – Carolina – Exercise 1

Look at some parts of Carolina's conversations with Emily, and with the people in the shop. Put the expressions in the right places. See *Answers* at the end of this support pack.

Could I speak to the manager please?	I'd like my money back	
Have you still got the receipt?	I'm very disappointed with	
I bought this jacket here last week	That shouldn't happen	
I don't want another jacket	The zip shouldn't break	
I was wearing it	The zip's broken	was quite expensive

1	<p><i>Carolina:</i> Sorry, Emily. I wanted to wear that new jacket I bought, you know, the green one.</p> <p><i>Emily:</i> What's wrong with it? It's really nice.</p> <p><i>Carolina:</i> Well, I wore it yesterday, and now look. _____. Look, it won't move up or down.</p>
2	<p><i>Emily:</i> Let me have a look. Yep, that's broken alright – it won't move at all.</p> <p><i>Carolina:</i> Oh dear. It _____.</p>
3	<p>3. <i>Carolina:</i> Do you think I should take it back to the shop?</p> <p><i>Emily:</i> Well yes, I do. _____ on a new jacket. It obviously isn't very well made.</p>
4	<p><i>Emily:</i> _____</p> <p><i>Carolina:</i> The receipt? The piece of paper they gave me when I bought it?</p>

5	<p><i>Shop Assistant:</i> Good morning. Can I help you?</p> <p><i>Carolina:</i> Um, yes, _____ and now the zip is broken.</p>
6	<p><i>Shop Assistant:</i> Hmm. Have you worn this jacket?</p> <p><i>Carolina:</i> Once. _____ when the zip broke.</p>
7	<p><i>Shop Assistant:</i> If you'd like to leave the jacket with us, we can put in a new zip. It will be ready in a week.</p> <p><i>Carolina:</i> No thank you, I don't want a new zip. I don't want to wait for a week. _____ please.</p>
8	<p><i>Shop Assistant:</i> I'm afraid I can't give you your money back. The company doesn't give refunds for clothes that have been worn.</p> <p><i>Carolina:</i> I only wore the jacket once, and the zip broke. _____.</p>
9	<p><i>Shop Assistant:</i> Just wait for one moment and I'll check if we have another jacket of the same size in stock.</p> <p><i>Carolina:</i> I'm sorry. _____ - the same thing might happen again. I've already explained that I want my money back.</p>
10	<p><i>Carolina:</i> _____</p> <p><i>Shop Assistant:</i> Certainly. I'll call him. Mr Parker? Could you come over here please?</p>
11	<p><i>Mr Parker:</i> And you bought this last week?</p> <p><i>Carolina:</i> Yes, that's right. And I'd like to say that _____ your shop.</p>

### Section 5 – Carolina – Exercise 2

Look again at parts of Carolina's conversations. Choose all the phrases that people can say – there is always more than one correct answer. See *Answers* at the end of this support pack.

1. Carolina: Sorry, Emily. I wanted to wear that new jacket I bought, you know, the green one.

Emily: What's wrong with it? It's really nice.

Carolina: Well, I wore it yesterday, and now look. \_\_\_\_\_. Look, it won't move up or down.

- a) The zip doesn't work
- b) The zip can't function
- c) The zip's broken
- d) Something's wrong with the zip

2. Emily: Let me have a look. Yep, that's broken alright – it won't move at all.

Carolina: Oh dear. It \_\_\_\_\_.

- a) cost quite a lot
- b) was quite a big money
- c) had quite a big price
- d) was quite expensive

3. Carolina: Do you think I should take it back to the shop?

Emily: Well yes, I do. The zip \_\_\_\_\_ on a new jacket. It obviously isn't very well made.

- a) shouldn't break
- b) doesn't break
- c) might not break
- d) isn't breaking

4. Emily: \_\_\_\_\_

Carolina: The receipt? The piece of paper they gave me when I bought it?

- a) Are you still with the receipt?
- b) Have you still got the receipt?
- c) Did you keep the receipt?
- d) Do you still have the receipt?

5. Shop Assistant: Good morning. Can I help you?

Carolina: Um, yes, \_\_\_\_\_ this jacket here last week and now the zip is broken.

- a) I paid
- b) I had
- c) I got
- d) I bought

6. Shop Assistant: Hmm. Have you worn this jacket?

Carolina: Once. \_\_\_\_\_ when the zip broke.

- a) I was wearing it
- b) I was dressing it
- c) I had it on
- d) I was using it



7. Shop Asst.: If you'd like to leave the jacket with us, we can put in a new zip. It'll be ready in a week.

Carolina: No thank you, I don't want a new zip. I don't want to wait for a week.

\_\_\_\_\_ please.

- a) I'd prefer my money back
- b) You'll give my money back
- c) I want my money back
- d) I'd like my money back

8. Shop Asst.: I'm afraid I can't give you your money back. The company doesn't give refunds for clothes that have been worn.

Carolina: I only wore the jacket once, and the zip broke. \_\_\_\_\_.

- a) That is a bad thing
- b) That shouldn't happen
- c) That isn't normal
- d) That isn't fair

9. Shop Asst: Just wait one moment and I'll check if we have another jacket of the same size in stock.

Carolina: I'm sorry. \_\_\_\_\_ another jacket - the same thing might happen again. I've already explained that I want my money back.

- a) I don't prefer
- b) I'm not interested in
- c) I don't want
- d) I don't take

10. Carolina: \_\_\_\_\_

Shop Assistant: Certainly. I'll call him. Mr Parker? Could you come over here please?

- a) Can I speak to the manager please?
- b) Could I speak to the manager please?
- c) Will I speak to the manager please?
- d) Could you call the manager please?

11. Mr Parker: And you bought this last week?

Carolina: Yes, that's right. And I'd like to say that \_\_\_\_\_ your shop.

- a) I'm very unhappy with
- b) I'm very sorry about
- c) I'm very disappointed with
- d) I'm very sad about

**Section 5 – Carolina – Exercise 3**

Now imagine that you have a problem with some clothes that you bought and you are taking it/them back to the shop. You want your money back. Complete the conversation with the shop assistant.

Shop assistant: Good morning. Can I help you?

You: \_\_\_\_\_

Shop assistant: I see. Have you got the receipt?

You: \_\_\_\_\_

Shop assistant: Have you worn it/them?

You: \_\_\_\_\_

Shop assistant: Hmm. I think we can repair the problem. It will take a week.

You: \_\_\_\_\_

Shop assistant: Well, let me see if we've got any more in your size.

You: \_\_\_\_\_

Shop assistant: I'm afraid it isn't company policy to give your money back.

You: (ask for the manager) \_\_\_\_\_

Shop assistant: Of course. Mrs Johnson - can you come here please?

Mrs Johnson: Good morning. Is there a problem?

You: \_\_\_\_\_

Mrs Johnson: And have you got the receipt?

You: \_\_\_\_\_

Mrs Johnson: Well, we can give you another in the same size...

You: \_\_\_\_\_

Mrs Johnson: Very well. You can give the money back Mrs Grahame.

You: \_\_\_\_\_

Now you can practice the dialogue with a friend.

**Section 7 – The joke – Exercise 1**

Read the sentences below, and put them in the right order to tell the joke. You can either cut them up and arrange them, or write the number in the space on the left. See *Answers* at the end of this support pack.

	{ <i>very loudly</i> } "I'd like a train ticket to Manchester please".
	{ <i>very quietly</i> } "I'd like a train ticket to Manchester please".
	"I'm sorry sir. This is a library!"
	"Oh, I'm terribly sorry."
	A man goes into a library.
	He walks up to the desk and says to the woman
	Lots of people are sitting at tables, reading and studying.
	The man looks a bit confused for a few seconds and then says
	The woman behind the desk looks shocked and says

### Section 7 – Tom – Exercise 1

Do you know these songs? For each song, what word is missing: "everybody" or "nobody"? See *Answers* at the end of this support pack.

- 1 \_\_\_\_\_ Hurts by REM
- 2 \_\_\_\_\_ Does it Better by Carly Simon
- 3 \_\_\_\_\_ Knows by Pink
- 4 \_\_\_\_\_ Wants to Rule the World by Tears for Fears
- 5 \_\_\_\_\_ Needs Somebody to Love by Solomon Burke
- 6 \_\_\_\_\_'s Fault But Mine by Led Zeppelin

### Section 7 – Tom – Exercise 2

Read this old story about 4 people called Everybody, Somebody, Anybody and Nobody.

There was an important job to be done and Everybody was sure that Somebody would do it. Anybody could have done it, but Nobody did it. Somebody got angry about that, because it was Everybody's job. Everybody thought Anybody could do it, but Nobody realized that Everybody wouldn't do it.

It ended up that Everybody blamed Somebody when Nobody did what Anybody could have done.

### Section 7 – Tom – Exercise 3

Put the words in the right order to make sentences. See *Answers* at the end of this support pack.

1. me Can hear everybody?
2. Tom than No-one harder works.
3. here thirty be morning Everyone to at ten in has the.
4. Sunday work to Nobody on wants.
5. my No-one eyes in has blue family.
6. everybody's can When begin quiet, we.
7. wants eat If last cake, nobody the I'll it.
8. class my Everyone likes music in pop.

### Section 7 – Tom – Exercise 4

Tom said that 'actually' is a 'false friend' in some languages. In three of these sentences 'actually' is used wrongly. Say if the sentences are right or wrong. See *Answers* at the end of this support pack.

1	I usually work in London but actually I'm working in New York	right	wrong
2	The website says the shop opens at nine o'clock but actually it opens at nine thirty.	right	wrong
3	A: You're a doctor, aren't you? B: No, actually, I'm a dentist.	right	wrong
4	I used to buy a lot of CDs but actually I buy most of my music on the internet.	right	wrong
5	When I was younger I played a lot of tennis but actually I don't have time.	right	wrong
6	This vase looks Japanese but I actually bought it in France	right	wrong

### Section 7 – Tom – Exercise 5

Tom talked about the expression, 'good luck'.

Which of these sentences can you reply 'good luck!' to? See *Answers* at the end of this support pack.

1. I start my new job on Monday.
2. I've got an exam tomorrow.
3. I don't feel well.
4. I'm running the marathon at the weekend.
5. We've got a new dog.
6. I passed my driving test yesterday.
7. I'm taking my driving test tomorrow.

## Answers

### While you listen – Answers

1. a, c, d      2. a, b, c      3. a, c, d  
4. b              5. c                  6. c  
7. b, c

### Section 1 – Exercise 1 – Answers

A	What a relief Thank goodness for that Thank heavens That's good to hear Thank God for that
B	I told you it would be okay I knew he'd be all right I thought it would work out fine I was convinced that it would be okay in the end I said everything would turn out well
C	I'm glad to hear I'm so happy It's good to hear I'm really pleased It's great to know
D	You must be so pleased You must have been so worried I expect you were so glad It must have been a relief I can't imagine how you were feeling

### Section 3 – Quiz – Exercise 1 – Answers

**hit (with something):** tennis, golf, snooker, hockey, squash, polo, ...

**kick:** football, rugby, American football, ...

**throw:** baseball, cricket, rugby, basketball, water polo, handball, ...

**pass:** football, American football, rugby, basketball, hockey, ...

**catch:** basketball, netball, American football, baseball, cricket, ...

### Section 3 – Quiz – Exercise 2 – Answers

**play:** football, darts, golf, cricket.

**do:** yoga, karate, aerobics, judo.

**go:** skiing, swimming, horse riding, jogging.

N.B. We can say 'I do **a lot of** or **a bit of** swimming or horse riding or skiing or jogging, but never 'I do swimming/horse riding/skiing/jogging'. We use 'go'.

### Section 5 – Carolina – Exercise 1 – Answers

- The zip's broken
- was quite expensive
- The zip shouldn't break
- Have you still got the receipt?

- I bought this jacket here last week
- I was wearing it
- I'd like my money back
- That shouldn't happen
- I don't want another jacket
- Could I speak to the manager please?
- I'm very disappointed with

### Section 5 – Carolina – Exercise 2 – Answers

1. a,c,d                  2. a,d                  3. a,b  
4. b,c,d                5. c,d                6. a,c  
7. a,c,d                8. b,c                9. b,c  
10. a,b,d              11. b,c

### Section 6 – The Joke – Answers

- A man goes into a library.
- Lots of people are sitting at tables, reading and studying.
- He walks up to the desk and says to the woman
- {*very loudly*} "I'd like a train ticket to Manchester please".
- The woman behind the desk looks shocked and says
- "I'm sorry sir. This is a library!"
- The man looks a bit confused for a few seconds and then says
- "Oh, I'm terribly sorry."
- {*very quietly*} "I'd like a train ticket to Manchester please".

### Section 7 – Tom – Exercise 1 – Answers

- 1 Everybody 2 Nobody 3 Nobody  
4 Everybody 5 Everybody 6 Nobody

### Section 7 – Tom – Exercise 3 – Answers

- Can everybody hear me?
- No-one works harder than Tom.
- Everyone has to be here at ten thirty in the morning.
- Nobody wants to work on Sunday.
- No-one in my family has blue eyes.
- When everybody's quiet we can begin.
- If nobody wants the last cake, I'll eat it.
- Everyone in my class likes pop music.

### Section 7 – Tom – Exercise 4 – Answers

1. wrong              2. right              3. right  
4. wrong              5. wrong              6. right

### Section 7 – Tom – Exercise 5 – Answers

You can say 'Good luck' to sentences 1, 2, 4,